









## **Model Curriculum**

**QP Name: Electric Vehicle Service Lead Technician** 

QP Code: ASC/Q1424

QP Version: 1.0

**NSQF Level: 4.5** 

**Model Curriculum Version: 1.0** 

Automotive Skill Development Council
153, Gr Floor, Okhla Industrial Area, Phase-III, Leela Building, New Delhi-110020









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## **Training Parameters**

Sector	Automotive
Sub-Sector	Automotive Vehicle Service
Occupation	Technical Service & Repair
Country	India
NSQF Level	4.5
Aligned to NCO/ISCO/ISIC Code	NCO-2015/3115.0602
Minimum Educational Qualification & Experience	8th Class pass with 2 years of NTC + 1 year experience OR 8th Class pass with 3 years relevant experience OR 10th Class pass and pursuing continuous schooling OR 11th Class pass OR Certificate-NSQF Level 3.5 (Four Wheeler Service Technician/Automotive Electrician Level 4) with 3 Years of Experience with
	minimum education as 8th class pass
Pre-Requisite License or Training	LMV Driving Licence
Minimum Job Entry Age	18 Years
Last Reviewed On	03/05/2023
Next Review Date	03/05/2026
NSQC Approval Date	03/05/2023
Version	2.0
Model Curriculum Creation Date	03/05/2023
Model Curriculum Valid Up to Date	03/05/2026
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**Maximum Duration of the Course** 

510 Hours, 0 Minutes









## **Program Overview**

This section summarizes the end objectives of the program along with its duration.

## **Training Outcomes**

At the end of the program, the learner should have acquired the listed knowledge and skills.

- Work effectively and efficiently as per schedules and timelines while complying with the health and hygiene norms.
- Implement safety practices.
- Optimize the use of resources to ensure less wastage and maximum conservation.
- Communicate effectively and develop interpersonal skills.
- Display sensitivity towards all genders and differently abled people.
- Perform diagnosis of electric vehicle for repair requirements.
- Perform servicing, repairing and overhauling of mechanical aggregates in vehicle.
- Perform servicing, repairing and overhauling of electrical and electronic systems within an aggregate in the vehicle.

## **Compulsory Modules**

The table lists the modules and their duration corresponding to the Compulsory NOS of the QP.

NOS and Module Details	Theory Duration	Practical Duration	On-the-Job Training Duration (Mandatory)	On-the-Job Training Duration (Recommended)	Total Duration
Bridge Module	05:00	00:00	-	-	05:00
Module 1: Introduction to the role of electric vehicle service lead technician	05:00	00:00	-	-	05:00
ASC/N9801 - Manage work and resources (Service) NOS Version No. 1.0 NSQF Level 5	20:00	35:00	-	-	55:00
Module 2: Plan Work Effectively and Implement Safety Practices	20:00	35:00	-	-	55:00
DGT/VSQ/N0102 -Employability Skills (60 hours) NOS Version No. – 1.0 NSQF Level – 5	24:00	36:00			60:00
Module 3: Introduction to Employability Skills	0.5:00	1:00			1.5:00
Module 4: Constitutional values - Citizenship	0.5:00	1:00			1.5:00









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Module 5: Becoming a Professional in the 21st Century	1:00	1.5:00			2.5:00
Module 6: Basic English Skills	4:00	6:00			10:00
Module 7: Career Development & Goal Setting	1:00	1:00			2:00
Module 8: Communication Skills	2:00	3:00			5:00
Module 9: Diversity & Inclusion	1:00	1.5:00			2.5:00
Module 10: Financial and Legal Literacy	2:00	3:00			5:00
Module 11: Essential Digital Skills	4:00	6:00			10:00
Module 12: Entrepreneurship	3:00	4:00			7:00
Module 13: Customer Service	2:00	3:00			5:00
Module 14: Getting ready for apprenticeship & Jobs	3:00	5:00			8:00
ASC/N1435- Carry out diagnosis of electric vehicle for repair requirements NOS Version No. 1.0 NSQF Level 5	45:00	95:00	10:00	-	150:00
Module 15: Carry out diagnosis of electric vehicle for repair requirements	45:00	95:00	10:00	-	150:00
ASC/N1436: Carry out service, repair and overhauling of mechanical aggregates in vehicle NOS Version No. 1.0 NSQF Level 5	35:00	75:00	10:00	-	120:00
Module 16: Carry out service, repair and overhauling of mechanical aggregates in vehicle	35:00	75:00	10:00	-	120:00









ASC/N1437- Carry out service, repair and overhauling of electrical and electronic systems within an aggregate in the vehicle NOS Version No. 1.0 NSQF Level 5	40:00	70:00	10:00	-	120:00
Module 17: Carry out service, repair and overhauling of electrical and electronic systems within an aggregatein the vehicle	40:00	70:00	10:00	-	120:00
Total Duration	169:00	311:00	30:00	-	510:00









## **Module Details**

## ${\bf Module~1: Introduction~to~the~Role~of~electric~vehicle~service~lead~technician~} \\ {\it Bridge~Module}$

## **Terminal Outcomes:**

• Discuss the role and responsibilities of electric vehicle service lead technician

<b>Duration</b> : <i>05:00</i>	<b>Duration:</b> 00:00	
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes	
List the role and responsibilities of an electric vehicle service lead technician		
<ul> <li>List the standard operating procedures (SOP) w.r.t. handling complaints, allocation of work, invoicing, inspection, diagnosis, repair etc.</li> </ul>		
<ul> <li>State the safety guidelines to be followed by the technician while working on an electric vehicle.</li> </ul>		
<ul> <li>Identify technical specifications of various components/aggregates manufactured by OEM and other competitors</li> </ul>		
<ul> <li>Identify various aspects of component fitments of the electric vehicle as directed by the OEM</li> </ul>		
Classroom Aids:		
Laptop with software like MS Office and internet, white board, marker, projector		
Tools, Equipment and Other Requirements		









## Module 2: Plan Work Effectively and Implement Safety Practices Mapped to NOS ASC/N9801, v1.0

## **Terminal Outcomes:**

- Employ appropriate ways to maintain a safe and secure working environment
- Perform work as per the quality standards
- Use the resources efficiently.

Duration: 20:00	Duration: 35:00	
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes	
<ul> <li>List the potential workplace related risks and hazards, their causes and preventions.</li> <li>Outline the organizational structure to be followed to report about health, safety and security breaches to the concerned authorities.</li> <li>Describe the procedures to report accident and health related issues as per SOP</li> <li>Identify the importance of standard operating procedures of the company w.r.t. privacy, confidentiality and security.</li> <li>List and explain work requirements to be followed by the team</li> <li>List some common practices for efficient utilisation of energy, material and water.</li> <li>Discuss the specified quality standards for work requirements and corrective action to be taken in case work fails to meet the requirements.</li> <li>Discuss the importance of conducting trainings to develop work expertise.</li> <li>Discuss the importance of working as per the agreed and assigned requirement.</li> <li>Identify the issues with process flow improvements, quality of output, product defects received from previous process, repairs and maintenance of tools and machinery and handle them</li> <li>Define ways to optimize usage of resources</li> <li>Discuss different set of problems along with their causes and possible solutions.</li> </ul>	<ul> <li>Apply appropriate techniques in the work process to save cost and time.</li> <li>Employ ways to ensure that the team complies with organisation's health, safety policies and procedures.</li> <li>Keep a check on the routine cleaning of tools, machine and equipment.</li> <li>Employ different ways to ensure that the team periodically checks tools, equipment and machines.</li> <li>Apply appropriate techniques to use the resources judiciously.</li> <li>Demonstrate checking for malfunctions in equipment and report as per SOP</li> <li>Employ ways to ensure that the team periodically checks for spills and leaks and plugs the same and keeps work area clean and tidy.</li> <li>Demonstrate segregation of hazardous waste.</li> <li>Show how to dispose non-recyclable waste and hazardous waste responsibly.</li> <li>Demonstrate how to follow the organisation's emergency procedures for different emergencies.</li> <li>Prepare a sample layout of the workshop depicting the location of all the electrical, hydraulic and thermal equipment used.</li> </ul>	









- Discuss the concept of waste management and methods of waste disposal
- List the different categories of waste for the purpose of segregation
- State the importance of timely completion of tasks
- Discuss the significance of sanitizing the workplace, equipment etc.
- Summarise hygiene and sanitation regulations.
- Discuss the ways of helping team members deal with stress and anxiety
- Explain various ways of time and cost management
- Discuss the use of proper PPE for maintaining health and hygiene at workplace and the process of wearing/discarding them.
- List some common electrical problems and practices of conserving electricity.
- State the importance of using appropriate colour dustbins for different types of waste.
- Discuss organizational procedures for minimizing waste.
- Discuss the importance of maintaining quality and timely delivery of the services as per the goals set by the manager.
- Discuss the common sources of pollution and ways to minimize it.
- Discuss organisation's policies for maintaining personal health and hygiene at workplace.
- Discuss the significance of greening.
- List the requirements like running water, sanitizers, etc. to be checked beforehand at workplace.
- Recall the key performance indicators for the new tasks.

### **Classroom Aids:**

White board/ black board marker / chalk, duster, computer or Laptop attached to LCD projector

### **Tools, Equipment and Other Requirements**

Personal Protection Equipment: safety glasses, head protection, rubber gloves, safety footwear, warning signs and tapes, fire extinguisher and first aid kit









## Module 3: Introduction to Employability Skills Mapped to DGT/VSQ/N0102

### **Terminal Outcomes:**

• Discuss about Employability Skills in meeting the job requirements

<b>Duration</b> : <0.5:00>	<b>Duration</b> : <1:00>
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
Discuss the importance of Employability Skills in meeting the job requirements	<ul> <li>List different learning and employability related GOI and private portals and their usage</li> </ul>
Classroom Aids:	
Whiteboard, marker pen, projector	
Tools, Equipment and Other Requirements	

## Module 4: Constitutional values - Citizenship Mapped to DGT/VSQ/N0102

### **Terminal Outcomes:**

• Discuss about constitutional values to be followed to become a responsible citizen

<b>Duration</b> : <0.5:00>	<b>Duration</b> : <1:00>
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Explain constitutional values, civic rights, duties, citizenship, responsibility towards society etc. that are required to be followed to become a responsible citizen.</li> </ul>	Show how to practice different environmentally sustainable practices
Classroom Aids:	
Whiteboard, marker pen, projector	
Tools, Equipment and Other Requirements	
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## Mapped to DGT/VSQ/N0102

## **Terminal Outcomes:**

• Demonstrate professional skills required in 21st century

<b>Duration</b> : <1:00>	<b>Duration</b> : <1.5:00>
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Discuss 21st century skills.</li> <li>Describe the benefits of continuous learning</li> </ul>	<ul> <li>Exhibit 21st century skills like Self-Awareness, Behavior Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural awareness, emotional awareness, learning to learn etc. in personal or professional life.</li> </ul>
Classroom Aids:	
Whiteboard, marker pen, projector	
Tools, Equipment and Other Requirements	

## Module 6: Basic English Skills Mapped to DGT/VSQ/N0102

## **Terminal Outcomes:**

• Practice basic English speaking.

<b>Duration</b> : <4:00>	<b>Duration</b> : <6:00>
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Describe basic communication skills</li> <li>Discuss ways to read and interpret text written in basic English</li> </ul>	<ul> <li>Show how to use basic English sentences for everyday conversation in different contexts, in person and over the telephone</li> <li>Read and interpret text written in basic English</li> <li>Write a short note/paragraph / letter/e - mail using basic English</li> </ul>
Classroom Aids:	
Whiteboard, marker pen, projector	
Tools, Equipment and Other Requirements	









## Mapped to DGT/VSQ/N0102

## **Terminal Outcomes:**

• Demonstrate Career Development & Goal Setting skills.

<b>Duration</b> : <1:00>
Practical – Key Learning Outcomes
<ul> <li>Demonstrate how to communicate in a well -mannered way with others.</li> <li>Create a career development plan with well-defined short- and long-term goals</li> </ul>

## Module 8: Communication Skills Mapped to DGT/VSQ/N0102

## **Terminal Outcomes:**

Practice basic communication skills.

<b>Duration</b> : <2:00>	<b>Duration</b> : <3:00>		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
<ul> <li>Explain the importance of active listening for effective communication</li> <li>Discuss the significance of working collaboratively with others in a team</li> </ul>	Demonstrate how to communicate effectively using verbal and nonverbal communication etiquette		
Classroom Aids:			
Whiteboard, marker pen, projector			
Tools, Equipment and Other Requirements			









## **Terminal Outcomes:**

• Describe PwD and gender sensitisation.

<b>Duration</b> : <1:00>	<b>Duration</b> : <1.5:00>	
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes	
Discuss the significance of reporting sexual harassment issues in time	<ul> <li>Demonstrate how to behave, communicate, and conduct oneself appropriately with all genders and PwD</li> </ul>	
Classroom Aids:		
Whiteboard, marker pen, projector		
Tools, Equipment and Other Requirements		

## Module 10: Financial and Legal Literacy Mapped to DGT/VSQ/N0102

## **Terminal Outcomes:**

• Describe ways of managing expenses, income, and savings.

<b>Duration</b> : <3:00>		
Practical – Key Learning Outcomes		
<ul> <li>Outline the importance of selecting the right financial institution, product, and service</li> <li>Demonstrate how to carry out offline and online financial transactions, safely and securely</li> </ul>		
Whiteboard, marker pen, projector		
Tools, Equipment and Other Requirements		

Module 11: Essential Digital Skills

Mapped to DGT/VSQ/N0102









## **Terminal Outcomes:**

• Demonstrate procedure of operating digital devices and associated applications safely.

<b>Duration</b> : <4:00>	Duration: <6:00>	
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes	
<ul> <li>Describe the role of digital technology in today's life</li> <li>Discuss the significance of using internet for browsing, accessing social media platforms, safely and securely</li> </ul>	<ul> <li>Show how to operate digital devices and use the associated applications and features, safely and securely</li> <li>Create sample word documents, excel sheets and presentations using basic features</li> <li>Utilize virtual collaboration tools to work effectively</li> </ul>	
Classroom Aids:		
Whiteboard, marker pen, projector		
Tools, Equipment and Other Requirements		

## Module 12: Entrepreneurship Mapped to DGT/VSQ/N0102

## **Terminal Outcomes:**

• Describe opportunities as an entrepreneur.

Duration: <3:00>	<b>Duration</b> : <4:00>		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
<ul> <li>Explain the types of entrepreneurship and enterprises</li> <li>Discuss how to identify opportunities for potential business, sources of funding and associated financial and legal risks with its mitigation plan</li> <li>Describe the 4Ps of Marketing-Product, Price, Place and Promotion and apply them as per requirement</li> </ul>	<ul> <li>Create a sample business plan, for the selected business opportunity</li> </ul>		
Classroom Aids:			
Whiteboard, marker pen, projector			
Tools, Equipment and Other Requirements			
-			

Module 13: Customer Service

Mapped to DGT/VSQ/N0102

## **Terminal Outcomes:**









• Describe ways of maintaining customer.

<b>Duration</b> : <2:00>	<b>Duration</b> : <3:00>	
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes	
<ul> <li>Explain the significance of identifying customer needs and addressing them.</li> <li>Explain the significance of identifying customer needs and responding to them in a professional manner.</li> <li>Discuss the significance of maintaining hygiene and dressing appropriately.</li> </ul>	Demonstrate how to maintain hygiene and dressing appropriately.	
Classroom Aids:		
Whiteboard, marker pen, projector		
Tools, Equipment and Other Requirements		
•		

## Module 14: Getting ready for apprenticeship & Jobs Mapped to DGT/VSQ/N0102

## **Terminal Outcomes:**

• Describe ways of preparing for apprenticeship & Jobs appropriately.

<b>Duration</b> : < <i>3:00</i> >	<b>Duration</b> : <5:00>		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
<ul> <li>Discuss the significance of maintaining hygiene and confidence during an interview</li> <li>List the steps for searching and registering for apprenticeship opportunities</li> </ul>	<ul> <li>Create a professional Curriculum Vitae (CV)</li> <li>Use various offline and online job search sources such as employment exchanges, recruitment agencies, and job portals respectively</li> <li>Perform a mock interview</li> </ul>		
Classroom Aids:			
Whiteboard, marker pen, projector			
Tools, Equipment and Other Requirements			









## Module 15: Carry out diagnosis of electric vehicle for repair requirements Mapped to NOS ASC/N1435 v1.0

## **Terminal Outcomes:**

- Discuss how to inspect the vehicle and identify/validate faults.
- Perform the steps to prepare for diagnostic tests.
- Demonstrate how to perform diagnostic tests to identify the root cause of fault.

Duration: 45:00	<b>Duration</b> : 105:00		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
<ul> <li>Outline the automotive industry in India, workshop structure and role and responsibilities of different people in the workshop.</li> <li>Explain the basic technologies used in functioning of various systems and components of the vehicle such as batteries, body management system.</li> <li>List the sources of information required to assess service and repair requirements.</li> <li>List the various sources to collect information regarding service and repair requirements of the vehicles</li> <li>Discuss the SOPs for receiving vehicles, opening job cards, allocation of work, etc.</li> <li>Discuss organizational/professional code of ethics and standards of practice</li> <li>State the legal regulations that need to be taken into account for handling electric vehicles in the workshop.</li> <li>Recall various auto components of the vehicle.</li> <li>List the precautions to be taken to avoid damages to the vehicle and its components.</li> </ul>	<ul> <li>Demonstrate how to check the functioning of the vehicle systems such as lighting system, air conditioning, etc.</li> <li>Perform visual inspection to identify faults in the vehicle by following the SOPs.</li> <li>Perform the steps to prepare the vehicle according to nature of job to be performed.</li> <li>Demonstrate how to mark the vehicles and safeguard the working area during electrical work.</li> <li>Use different tools and equipment for diagnosing faults in the vehicle.</li> <li>Apply appropriate techniques to identify common/possible defects in tools and equipment and</li> <li>Role play a situation on how to report about equipment malfunctioning to the concerned person, if observed</li> <li>Demonstrate how to use checklists and OEM Standard Operating Procedures (SOPs) to detect the source of the fault.</li> <li>Apply appropriate ways to select and use appropriate device/equipment for inspection and diagnose faults.</li> <li>Perform tests by following the SOPs for</li> </ul>		
<ul> <li>Discuss the importance of maintaining documentation related to inspection and troubleshooting.</li> </ul>	<ul> <li>Perform tests by following the 30Fs for troubleshooting.</li> <li>Demonstrate how to carry out diagnostic tests on the HV system based on various</li> </ul>		
<ul> <li>List typical symptoms of common faults/failures in vehicle's mechanical, electrical system.</li> <li>Draw a comparison between results based</li> </ul>	<ul> <li>stages.</li> <li>Demonstrate how to diagnose indirect faults in vehicle's mechanical, electrical system as per OEM SOP.</li> </ul>		
<ul> <li>Draw a comparison between results based on diagnostic inspections/tests with vehicle specifications and regulatory requirements.</li> <li>Discuss the various interconnections</li> </ul>	<ul> <li>Check the vehicle and report the malfunction to the concerned person with the preliminary diagnostic details</li> </ul>		
between mechanical and electrical systems	Perform steps to dismantle and reassemble		

aggregates of a vehicle.

and their effect on each other.









- Identify duplicate or defective parts using manufacturer's and component supplier's specifications
- State fundamental terms, laws and principles of electricity used in EV.
- Discuss about various electrical and electronic signals such as electrical inputs, outputs, voltage, pulse-width modulation.
- Summarise symbols, units and terms used in wiring diagrams associated with the vehicle.
- State the important guidelines to validate the options for repair/replacement.
- Outline the safety, health and environmental policies and regulations for the work place as well as for automotive trade.
- Discuss various SOPs recommended by OEM for using tools/equipment for diagnosis or troubleshooting such as special service tools.
- Elucidate various safety rules/requirements to be followed while working on HV systems or vehicles.
- Compare the various test results with OEM specifications

- Demonstrate how to use relevant measuring device/equipment and calculate the discrepancies.
- Prepare a proposal regarding repair/replacement requirements with justification.
- Demonstrate how to use on-line application and OEM technical information/assistance portals.

#### **Classroom Aids:**

White board/ black board marker / chalk, duster, computer or Laptop attached to LCD projector

### **Tools, Equipment and Other Requirements**

Electric Vehicle, various body parts, engine, tools and equipment, material, mechanical and electrical components/aggregates, lubricants, grease, oil, etc.

Feeler gauges, torque wrench, multimeter, engineering rule (scale), battery charger, tester, wheel cylinder, brake pad/shoe, control arms, tire pressure gauges etc., and ball joint separators, bearing pullers, gear puller tools, slide hammers etc.,







and performance of the vehicle post repair.



## Module 16: Carry out service, repair and overhauling of mechanical aggregates in vehicle

## Mapped to NOS ASC/N1436 v1.0

## **Terminal Outcomes:**

- Apply appropriate steps to prepare for routine services and repairs.
- Perform steps to carry out routine service and repairs.

Demonstrate how to carry out post service/repair routine.			
Duration: 35:00	Duration: 85:00		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
<ul> <li>Outline the automotive industry in India, workshop structure and role and responsibilities of different people in the workshop.</li> </ul>	<ul> <li>Employ different ways to check if equipment/tools are functioning as per requirements and report malfunctioning, if observed.</li> </ul>		
<ul> <li>List the sources of information required to assess service and repair requirements.</li> </ul>	<ul> <li>Perform steps to prepare the vehicle according to nature of job to be performed.</li> </ul>		
<ul> <li>Discuss the SOPs for receiving vehicles, opening job cards, allocation of work, etc.</li> </ul>	Demonstrate how to mark the vehicles and safeguard the working area during		
<ul> <li>Discuss the importance of ensuring that no high voltage activity prior to commencement of work is conducted around the workstation</li> <li>Recall the various auto components of the</li> </ul>	<ul> <li>electrical work.</li> <li>Perform visual inspection of the vehicle to identify defects in HV components and other repair requirement as per the sources of information</li> </ul>		
<ul> <li>vehicle</li> <li>Outline organizational/professional code of ethics and standards of practice.</li> </ul>	<ul> <li>Prepare a proposal regarding repair/replacement requirements with justification.</li> </ul>		
<ul> <li>State the legal regulations that need to be taken into account for handling electric vehicles in the workshop.</li> </ul>	<ul> <li>Role play a situation on how to report malfunctioning/repairs in the vehicle to the concerned person, if observed.</li> </ul>		
List the various sources of information available for assessing service/repair	<ul> <li>Demonstrate how to perform tasks on the HV system based on various stages.</li> </ul>		
<ul> <li>requirements of the vehicle.</li> <li>List the precautions to be taken to avoid damages to the vehicle and its components.</li> </ul>	<ul> <li>Show how to use workshop tools/measuring devices/equipment required for the job as per OEM Standard Operating Procedure (SOP) and return them after task completion.</li> </ul>		
<ul> <li>Illustrate how to assess mechanical components/aggregates such as brake pads, etc</li> </ul>	<ul> <li>Use various methods for removal, dismantling, cleaning, adjusting, reassembling and testing of mechanical</li> </ul>		
<ul> <li>Discuss the importance of maintaining documentation related to inspection, servicing and repair of the vehicle.</li> </ul>	<ul><li>components for proper functioning</li><li>Demonstrate how to</li></ul>		
<ul> <li>Discuss the organisational policies for cleaning work site and disposing off materials such as waste oil, etc.</li> </ul>	repair/replace/calibrate/overhaul mechanical system/aggregate as per the diagnostic results.		
List the various auto	Show how to check the completed tasks		

components/aggregates of the vehicle.

List the various auto









- Explain the basic technologies used in functioning of various systems and components of the vehicle such as power train, etc.
- Discuss the various interconnections in the system and their effect on each other.
- List various SOPs recommended by OEM for using tools/equipment for diagnosis or troubleshooting such as special service tools.
- Recall standard schedules and checklists recommended by the OEM/auto component manufacturer for servicing.
- Discuss the type and quality of consumables/materials used for the job such as seals, sealant, fasteners, lubricants etc.
- Discuss the various safety rules/requirements to be followed while working on HV systems or vehicles.
- Outline the safety, health and environmental policies and regulations for the work place as well as for automotive trade.
- List the Occupational Safety and Health (OSH) measures required for working on electric vehicle

- Prepare a report to be shared with the supervisor for further inspection, if required.
- Demonstrate how to work on the HV systems which do not require isolation, troubleshooting and replacing parts on the active HV system.
- Perform the steps to check the components of the vehicle such as brake pad/shoe, wheel cylinder, etc. for any wear & tear.

#### **Classroom Aids:**

White board/ black board marker / chalk, duster, computer or Laptop attached to LCD projector

### **Tools, Equipment and Other Requirements**

Electric Vehicle, various body parts, engine, tools and equipment, material, mechanical and electrical components/aggregates, lubricants, grease, oil, etc.

Feeler gauges, torque wrench, multi meter, engineering rule (scale), battery charger, tester, wheel cylinder, brake pad/shoe, control arms, tire pressure gauges etc., and ball joint separators, bearing pullers, gear puller tools, slide hammers etc.









# Module 17: Carry out service, repair and overhauling of electrical and electronic systems within an aggregate in the vehicle $Mapped\ to\ NOS\ ASC/N1437\ v1.0$

## **Terminal Outcomes:**

- Apply appropriate steps to prepare for routine service and repairs
- Perform steps to carry out routine service and repairs.
- Demonstrate how to carry out post service/repair routine.

Duration: 40:00	Duration: 80:00		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
<ul> <li>Outline the automotive industry in India, workshop structure and role and responsibilities of different people in the workshop.</li> </ul>	<ul> <li>Employ appropriate ways to check if equipment/tools are functioning as per requirements and report malfunctioning, if observed.</li> </ul>		
<ul> <li>List the sources of information required to assess service and repair requirements.</li> </ul>	<ul> <li>Perform steps to prepare the vehicle according to nature of job to be performed.</li> </ul>		
Outline organizational/professional code of ethics and standards of practice.	<ul> <li>Demonstrate how to mark the vehicles and safeguard the working area during electrical work.</li> </ul>		
<ul> <li>State the legal regulations that need to be taken into account for handling electric vehicles in the workshop. State the importance of following the SOPs</li> </ul>	<ul> <li>Perform visual inspection of the vehicle to identify defects in HV components by following the SOPs recommended by OEM.</li> </ul>		
prescribed by the OEM regarding tools/equipment for troubleshooting of different electrical systems.	<ul> <li>Prepare a proposal regarding repair/replacement requirements with justification.</li> </ul>		
List the various auto components of the vehicle.	Employ appropriate ways to report malfunctioning/repairs in the vehicle to the		
<ul> <li>List the precautions to be taken to avoid damages to the vehicle and its components.</li> </ul>	<ul> <li>concerned person, if observed.</li> <li>Demonstrate how to perform tasks on the HV system based on various stages.</li> </ul>		
<ul> <li>Discuss the importance of maintaining documentation related to inspection, servicing and repair of the vehicle.</li> <li>Discuss the organisational policies for</li> </ul>	<ul> <li>Show how to use workshop tools/measuring devices/equipment</li> </ul>		
cleaning work site and disposing off materials such as waste oil, etc.	required for the job as per OEM Standard Operating Procedure (SOP).		
<ul> <li>List the various auto components/aggregates of the vehicle.</li> </ul>	<ul> <li>Perform test of electrical/electronic components post removal as per OEM SOP.</li> </ul>		
<ul> <li>Explain the basic technologies used in functioning of various systems and components of the vehicle such as power</li> </ul>	<ul> <li>Demonstrate how to repair all electrical system/aggregate faults such as input sensors, wiring harness, etc.</li> </ul>		
<ul> <li>train, etc.</li> <li>Discuss the various interconnections in the system and their effect on each other.</li> </ul>	<ul> <li>Show how to check the completed tasks, performance of the vehicle post repair and report if further inspection required.</li> </ul>		









- List the various sources of information available for servicing/repairing of the vehicle.
- Discuss various SOPs recommended by OEM for using tools/equipment for diagnosis or troubleshooting such as special service tools.
- Discuss standard schedules and checklists recommended by the OEM/auto component manufacturer for servicing.
- List the type and quality of consumables/materials used for the job such as seals, sealant, fasteners etc.
- Discuss the various safety rules/requirements to be followed while working on HV systems or vehicles.

- Apply appropriate techniques to maintain workshop tools, equipment and workstations, including scheduled checks, calibration and timely repairs.
- Use various methods for removal, dismantling, cleaning, adjusting, reassembling and testing of electrical components for proper functioning
- Demonstrate how to work on the HV systems which do not require isolation, troubleshooting and replacing parts on the active HV system.

#### **Classroom Aids:**

White board/ black board marker / chalk, duster, computer or Laptop attached to LCD projector

#### **Tools, Equipment and Other Requirements**

Electric Vehicle, various body parts, engine, tools and equipment, material, mechanical and electrical components/aggregates, lubricants, grease, oil, etc.

Feeler gauges, torque wrench, multi meter, engineering rule (scale), battery charger, tester, wheel cylinder, brake pad/shoe, control arms, tire pressure gauges etc., and ball joint separators, bearing pullers, gear puller tools, slide hammers etc.









## **Annexure**

## **Trainer Requirements**

Trainer Prerequisites						
Minimum Specialization Educational Qualification	Indust	Relevant Industry Experience		Training Experience		
		Years	Specialization	Years	Specialization	
ITI	Mechanic Motor Vehicle/Mechanic Auto Electrical and Electronics/Diesel Mechanic	5	Four Wheeler Service	1	Four Wheeler Service	NA
ITI	Mechanic  Motor Vehicle/Mechanic  Auto Electrical and  Electronics/Diesel  Mechanic	6	Four Wheeler Service	0	Four Wheeler Service	NA
Diploma	Automobile Engineering/ Mechanical Engineering	4	Four Wheeler Service	1	Four Wheeler Service	NA
Diploma	Automobile Engineering/ Mechanical Engineering	5	Four Wheeler Service	0	Four Wheeler Service	NA
Bachelor of Engineering	Automobile/Mechanical / Electrical/ Engineering	2	Four Wheeler Service	1	Four Wheeler Service	NA
Bachelor of Engineering	Automobile/Mechanical / Electrical/ Engineering	3	Four Wheeler Service	0	Four Wheeler Service	NA

Trainer Certification		
Domain Certification	Platform Certification	
"Electric Vehicle Service Lead	Recommender that the trainer is certified for the job role "Trainer	
Technician", "ASC/Q1424, v1.0", Minimum accepted score is 80%	(VET and Skills)", Mapped to Qualification Pack: MEP/Q2601, V2.0" Minimum accepted score is 80%.	









Assessor Prerequisites						
Minimum Educational Qualification	Specialization	Relevant Industry Experience		Training Experience		Remarks
		Years	Specialization	Years	Specialization	
ITI	Mechanic Motor Vehicle/Mechanic Auto Electrical and Electronics/Diesel Mechanic	6	Four Wheeler Service	1	Four Wheeler Service	NA
ITI	Mechanic Motor Vehicle/Mechanic Auto Electrical and Electronics/Diesel Mechanic	7	Four Wheeler Service	0	Four Wheeler Service	NA
Diploma	Automobile Engineering/ Mechanical Engineering	5	Four Wheeler Service	1	Four Wheeler Service	NA
Diploma	Automobile Engineering/ Mechanical Engineering	6	Four Wheeler Service	0	Four Wheeler Service	NA
Bachelor of Engineering	Automobile/Mechanical / Electrical/ Engineering	3	Four Wheeler Service	1	Four Wheeler Service	NA
Bachelor of Engineering	Automobile/Mechanical / Electrical/ Engineering	4	Four Wheeler Service	0	Four Wheeler Service	NA

Assessor Certification				
Domain Certification	Platform Certification			
"Electric Vehicle Service Lead	Recommender that the Accessor is certified for the job role			
Technician", "ASC/Q1424, v1.0", Minimumaccepted score is 80%	"Accessor (VET and Skills)", Mapped to Qualification Pack: MEP/Q2701, V2.0"			
	Minimum accepted score is 80%.			









## **Assessment Strategy**

### 1. Assessment System Overview:

- Batches assigned to the assessment agencies for conducting the assessment on SDMS/SIP or email
- Assessment agencies send the assessment confirmation to VTP/TC looping SSC
- Assessment agency deploys the ToA certified Assessor for executing the assessment
- SSC monitors the assessment process & records

## 2. Testing Environment:

The assessor should

- Confirm that the centre is available at the same address as mentioned on SDMS or SIP
- Check the duration of the training.
- Check the Assessment Start and End time to be as 10 a.m. and 5 p.m.
- If the batch size is more than 30, then there should be 2 Assessors.
- Check that the allotted time to the candidates to complete Theory & Practical Assessment is correct.
- Check the mode of assessment—Online (TAB/Computer) or Offline (OMR/PP).
- Confirm the number of TABs on the ground are correct to execute the Assessment smoothly.
- Check the availability of the Lab Equipment for the particular Job Role.

### 3. Assessment Quality Assurance levels / Framework:

- Question papers created by the Subject Matter Experts (SME)
- Question papers created by the SME verified by the other subject Matter Experts
- Questions are mapped with NOS and PC
- Question papers are prepared considering that level 1 to 3 are for the unskilled & semi-skilled individuals, and level 4 and above are for the skilled, supervisor & higher management
- Assessor must be ToA certified & trainer must be ToT Certified
- Assessment agency must follow the assessment guidelines to conduct the assessment

### 4. Types of evidence or evidence-gathering protocol:

- Time-stamped & geotagged reporting of the assessor from assessment location
- Center photographs with signboards and scheme specific branding
- Biometric or manual attendance sheet (stamped by TP) of the trainees during the training period
- Time-stamped & geotagged assessment (Theory + Viva + Practical) photographs & videos

### 5. Method of verification or validation:

- Surprise visit to the assessment location
- Random audit of the batch
- Random audit of any candidate

### 6. Method for assessment documentation, archiving, and access

- Hard copies of the documents are stored
- Soft copies of the documents & photographs of the assessment are uploaded / accessed from Cloud Storage
- Soft copies of the documents & photographs of the assessment are stored in the Hard Drives









## References

## Glossary

Term	Description
Declarative Knowledge	Declarative knowledge refers to facts, concepts and principles that need to be known and/or understood in order to accomplish a task or to solve a
	problem.
Key Learning	Key learning outcome is the statement of what a learner needs to know,
Outcome	understand and be able to do in order to achieve the terminal outcomes. A set of key learning outcomes will make up the training outcomes. Training
	outcome is specified in terms of knowledge, understanding (theory) and skills (practical application).
OJT (M)	On-the-job training (Mandatory); trainees are mandated to complete specified hours of training on site
OJT (R)	On-the-job training (Recommended); trainees are recommended the specified hours of training on site
Procedural	Procedural knowledge addresses how to do something, or how to perform a
Knowledge	task. It is the ability to work, or produce a tangible work output by applying cognitive, affective or psychomotor skills.
Training Outcome	Training outcome is a statement of what a learner will know, understand and be able to do <b>upon the completion of the training</b> .
Terminal Outcome	Terminal outcome is a statement of what a learner will know, understand
	and be able to do <b>upon the completion of a module.</b> A set of terminal outcomes help to achieve the training outcome.









## Acronyms and Abbreviations

NOS	National Occupational Standard(s)
NSQF	National Skills Qualifications Framework
QP	Qualifications Pack
TVET	Technical and Vocational Education and Training
PwD	Persons with Disability